



**ALL THINGS  
BAKING**

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**October 2-4, 2011**  
**Renaissance Schaumburg Hotel  
& Convention Center**  
**Schaumburg (Chicago), Illinois**

## Troubleshooting Cakes and Icings



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# Troubleshooting Cakes and Icings

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## Troubleshooting Cakes Requires Three Measurements

- Temperature
  - Batter
  - Oven
- Specific gravity
- pH

# Score Sheet

## CAKE EVALUATION

DATE: \_\_\_\_\_

TYPE: \_\_\_\_\_ PROJECT: \_\_\_\_\_

SCALING WEIGHT: \_\_\_\_\_ PAN TYPE: \_\_\_\_\_

EXPERIMENTAL VARIABLE: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### CAKE SCORES

Cake		PRODUCTION IDENTIFICATION				
Qualities	Max. Score					
<b>EXTERNAL:</b>	30					
Volume	10					
Symmetry	5					
Crust Color	10					
Character of Crust	5					
REMARKS:						
<b>INTERNAL:</b>	70					
Grain	10					
Texture	15					
Crumb Color	10					
Aroma	10					
Taste	15					
Mouth Feel	10					
REMARKS:						
Specific Volume						
<b>TOTAL SCORE</b>	<b>100</b>					



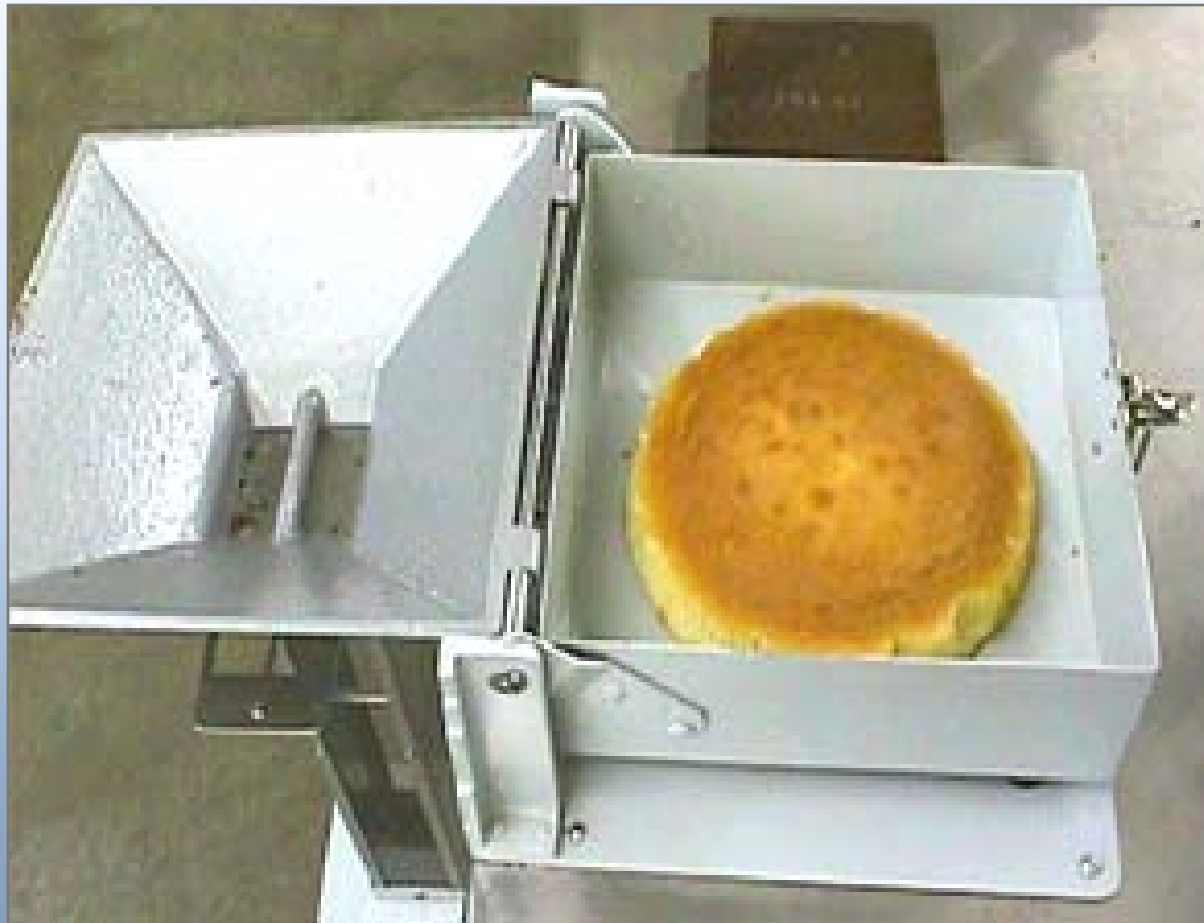
## External Characteristics

- Volume: too big or too small
- Color of Crust: good - lively, uniform, free from spots or streaks
- Symmetry of Form: symmetrical, even, peaked or low centers
- Character of crust: thin & tender, thick or rubbery, blisters, flaky or too moist

## Volume meter



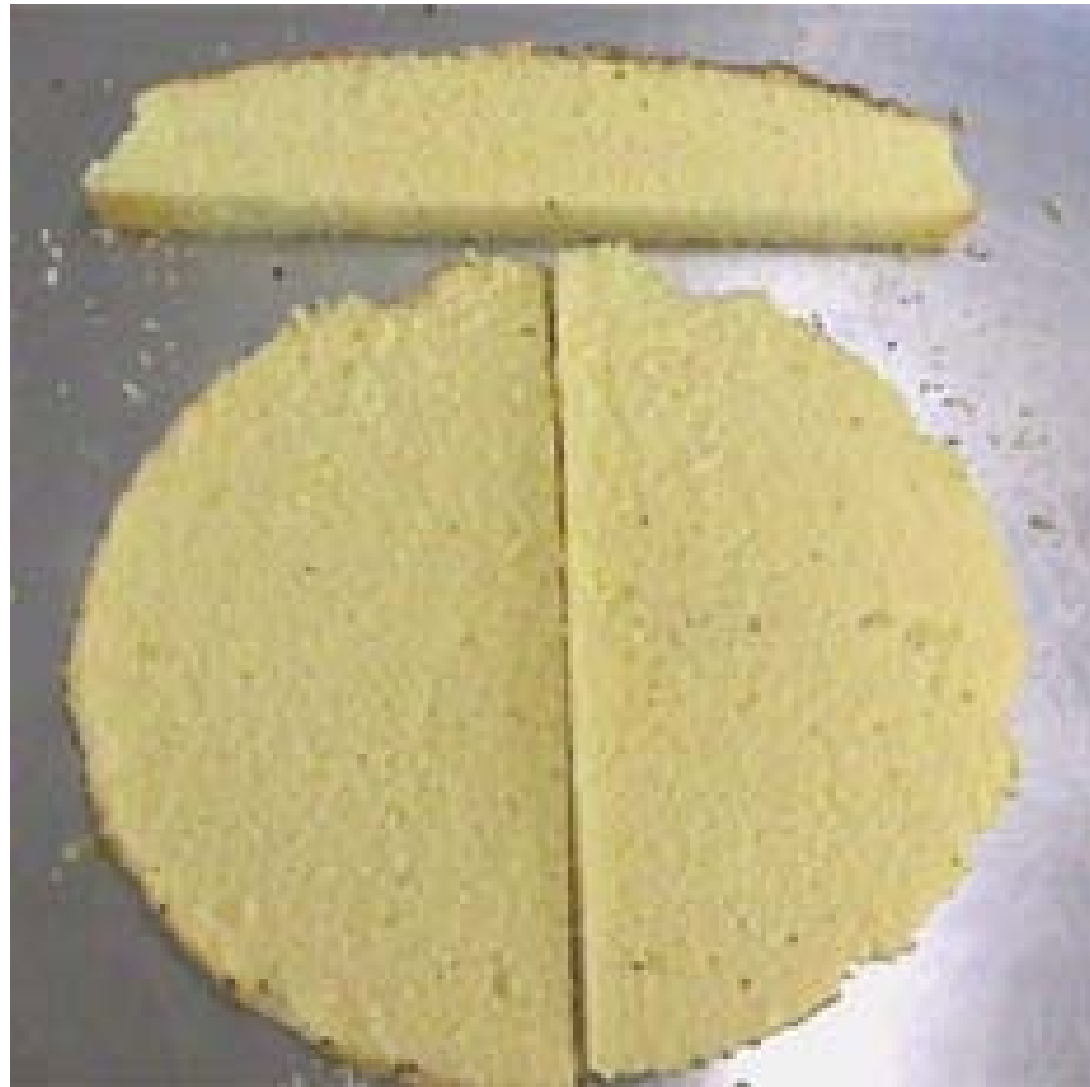
## Volume meter

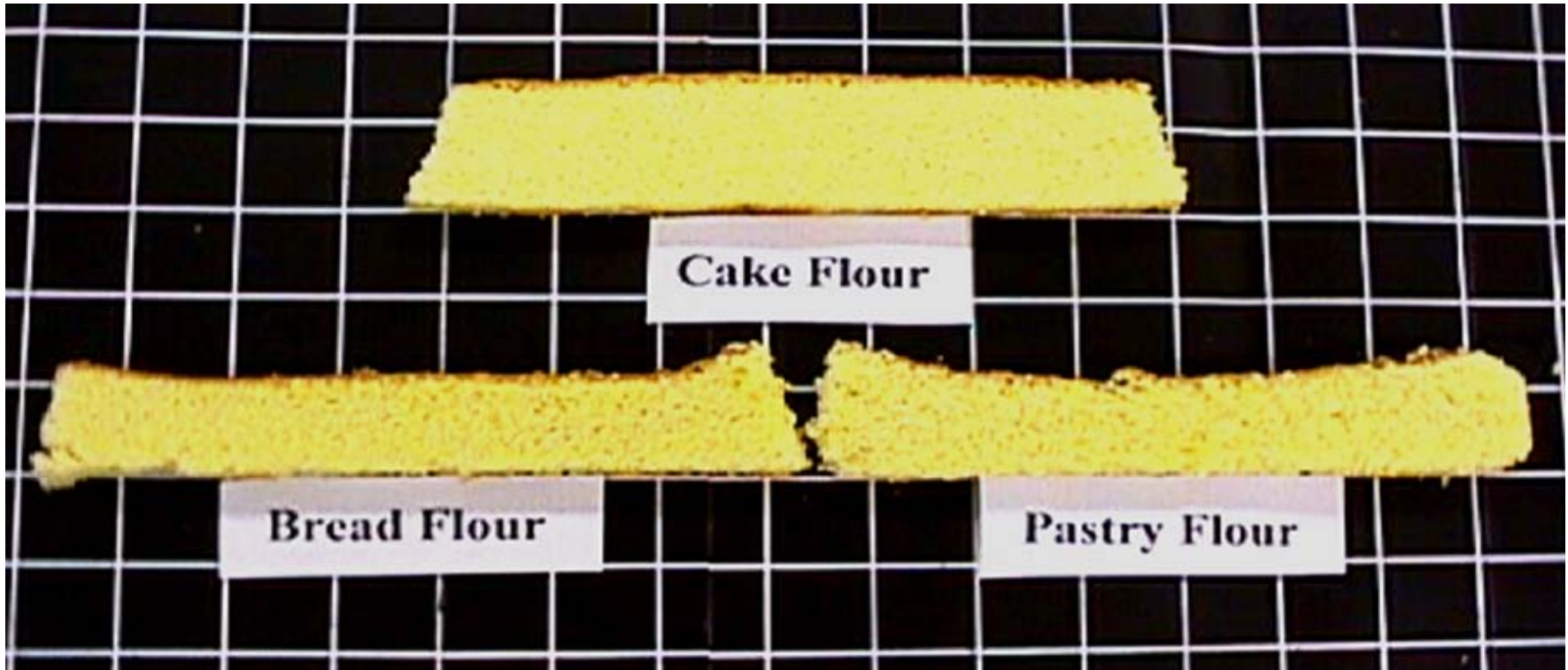


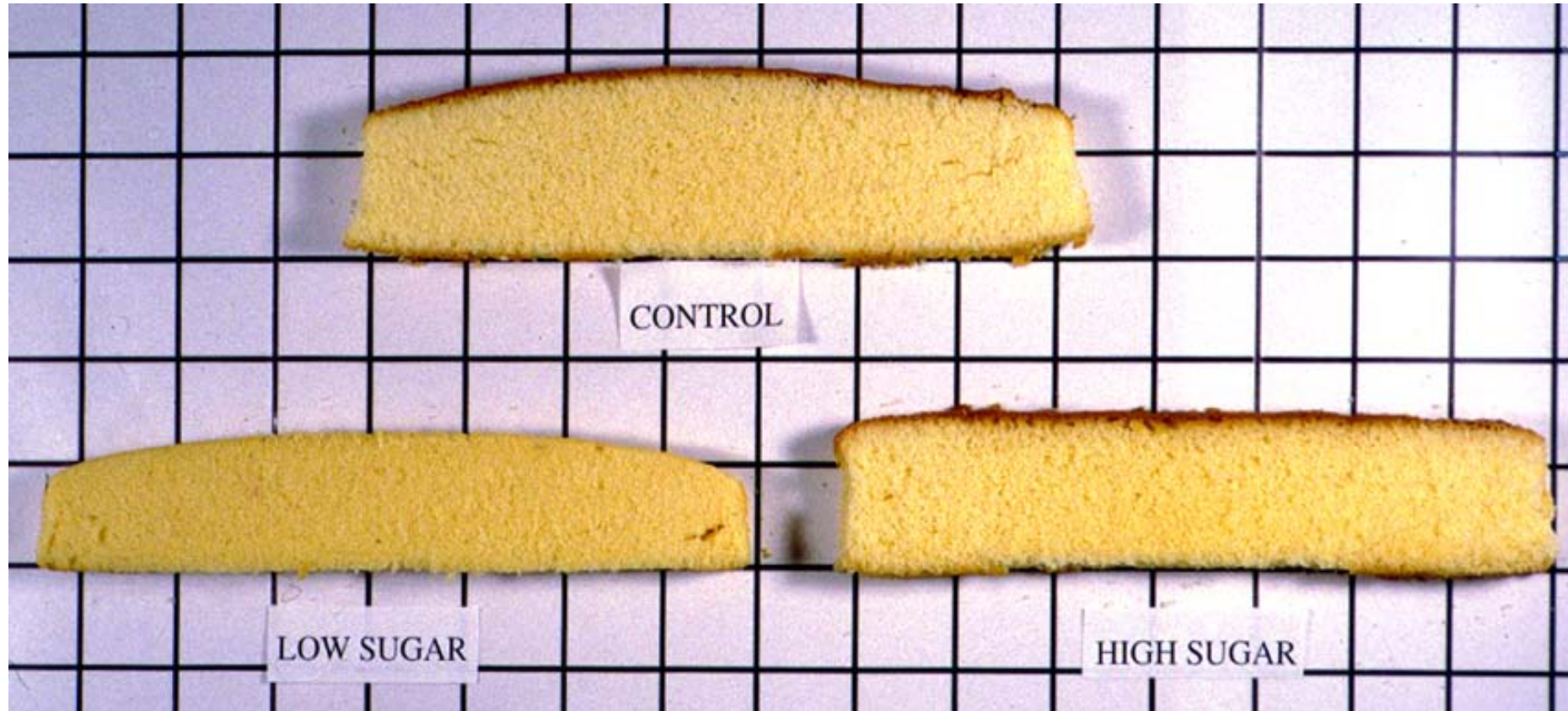
## Internal Characteristics

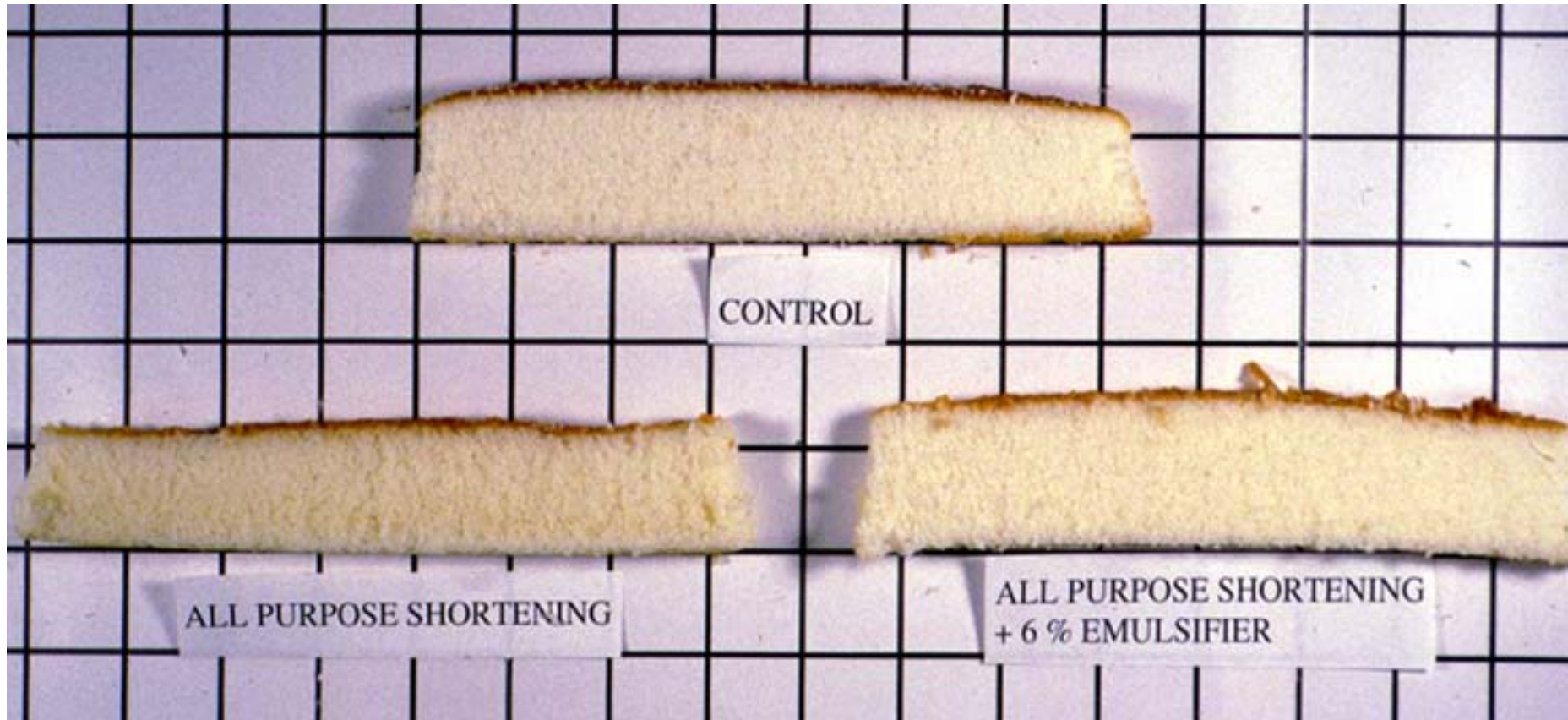
- **Grain:** uniformity of cell size, thin cell walls, presents of holes
- **Color of crumb:** color of slice - bright, no streaks or dark patches
- **Aroma:** sense of smell - sweet, rich, not sharp or foreign
- **Taste:** pleasant and satisfying sweet flavor, no soda or acid aftertaste
- **Texture:** sense of feel of crumb surface

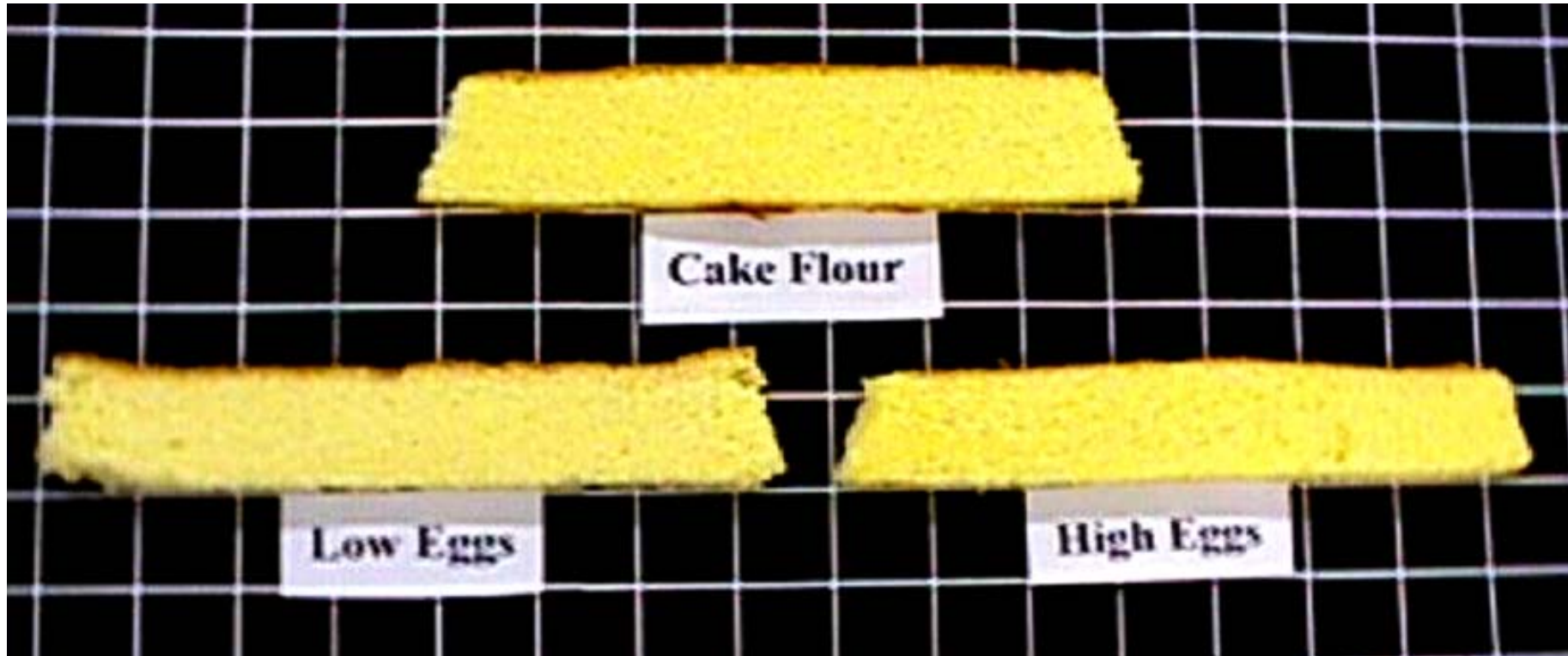
## Internal Characteristics

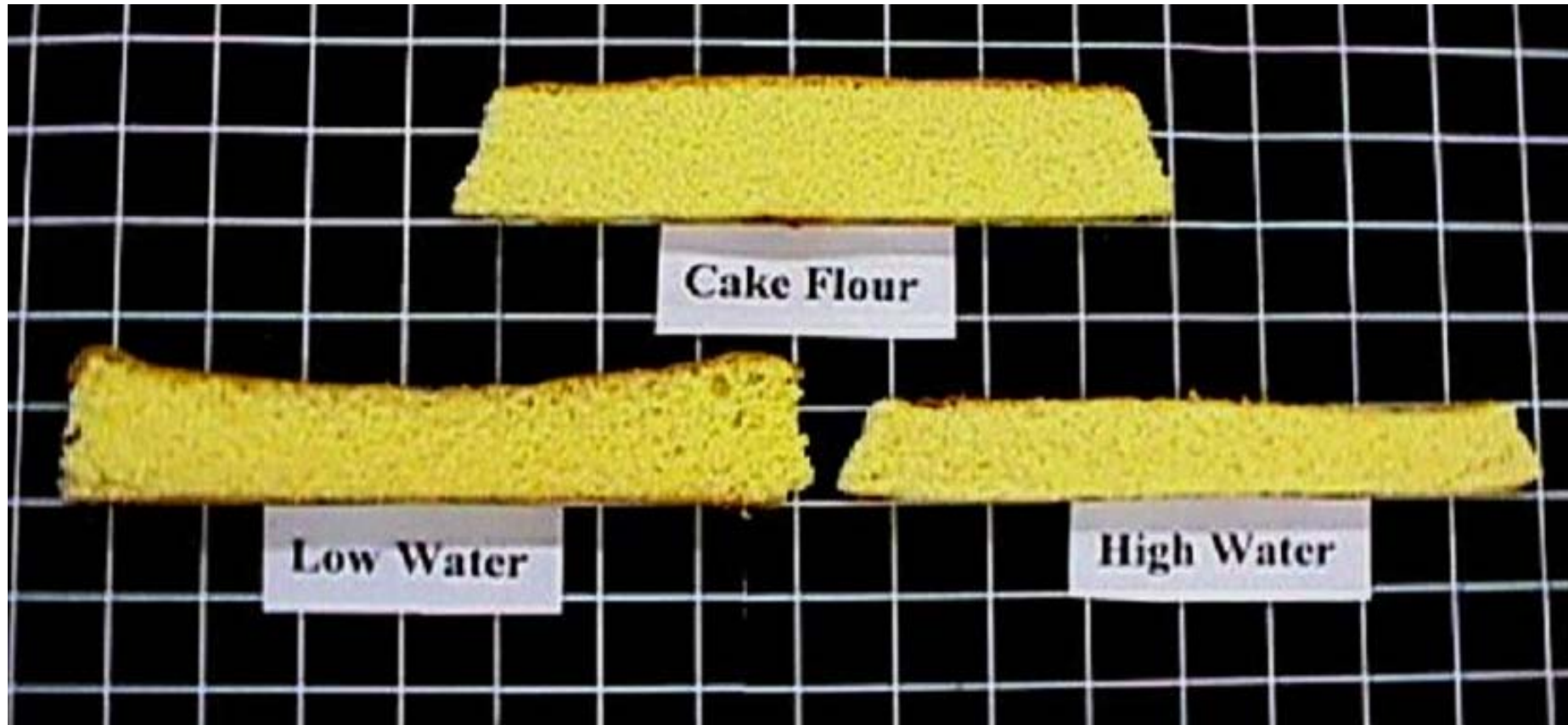


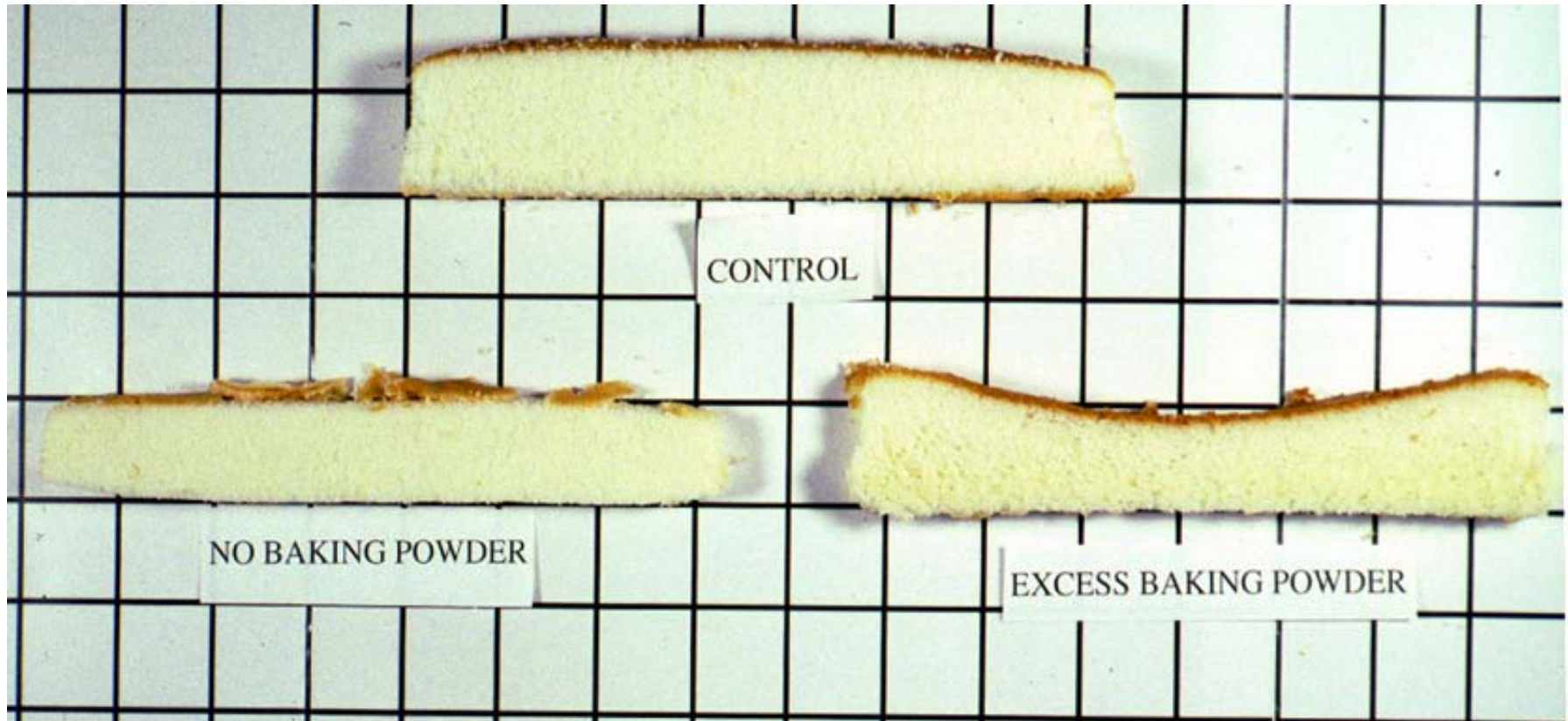














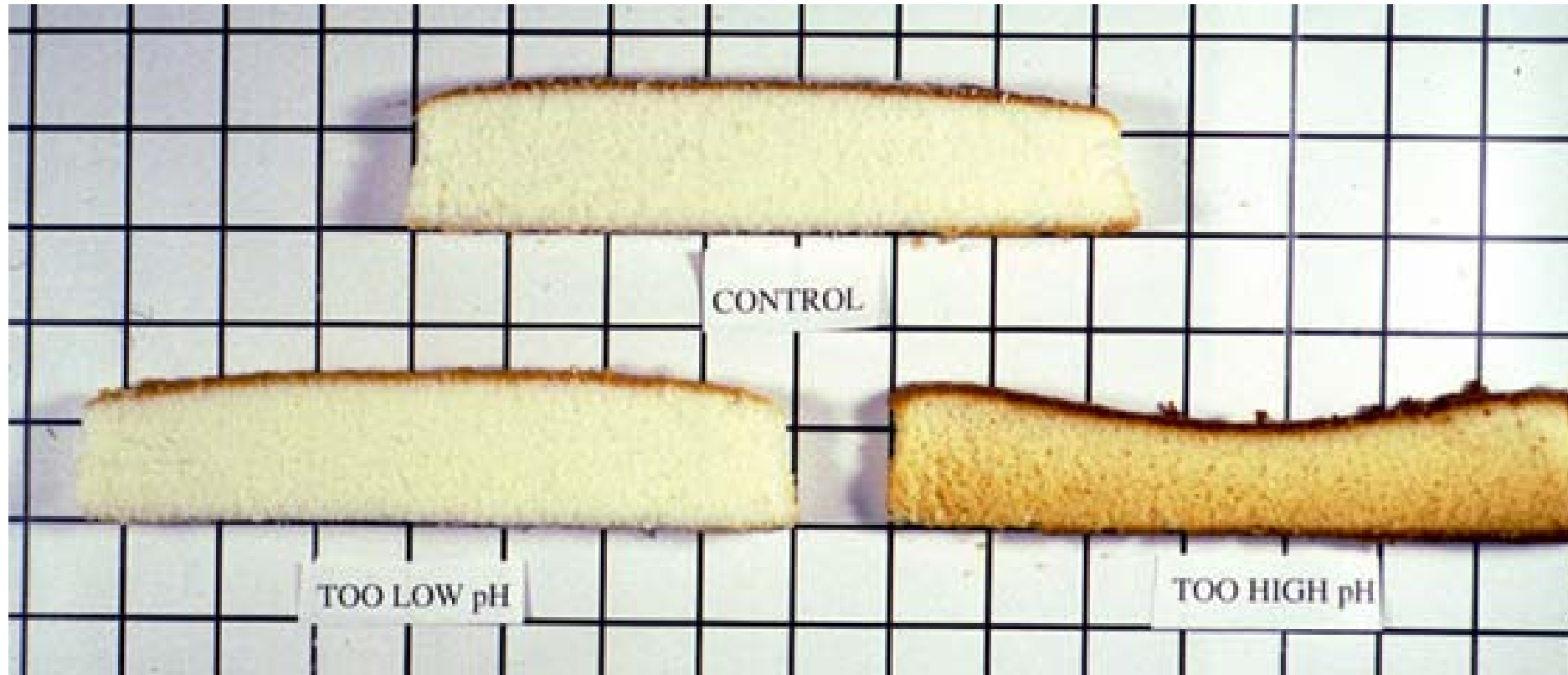
CONTROL - S.A.P.P.



WHITE CAKE - NO ADDED ACID



CONTROL - S.A.L.P.



## Uneven Layers

1. Batter spread unevenly - placement, spread/fluidity
2. Oven trays not level
3. Cake pans are warped

## Cakes Peaked in Center

1. Insufficient shortening
2. Insufficient sugar
3. Insufficient baking powder
4. Batter too stiff
5. Batter over-mixed
6. Too much top heat (excessive air flow)
7. Oven temperature too high

## Cakes Sag in Center “M-fault”

1. Excess sugar
2. Insufficient structure builders
  - flour, eggs, water
3. Too much leavening
  - baking powder/air incorporation
4. Too much shortening
5. Oven temperature too low
6. Cakes under-baked
7. Unchlorinated flour - high ratio cakes

## Low Volume Cakes

1. Unbalanced formula
  - excess water, too little sugar
2. Insufficient baking powder or air incorporation
3. Batter too warm
4. Not enough batter for pan size
5. Oven too hot
6. Old leavening

## Crust Too Dark

1. Excess baking time
2. Oven temperature too high
3. Too high level of a reducing sugar  
ex. milk, corn sugar, honey

## Uneven Baking

1. Oven heat not uniform, hot spots
2. Excessive top or bottom heat
3. Variations in baking pans
  - materials, pan weights, depositing weights
4. Warped pans or baking surface
  - poor heat transfer
5. Batter not evenly spread in pans

## Tough Cakes

1. Insufficient tenderizing materials
  - sugar, shortening, baking powder
2. Excessive structure builders
  - flour, eggs, water
3. Over-mixing
  - early egg addition

## Thick, Hard Crust

1. Oven too hot
2. Cakes baked too long
3. Cakes baked too long at too low of a temperature

## Sticky Crust

1. Sugar content too high
2. Excess water
3. Under mixing/uneven mixing

## Crust Peels Off

1. Formulation balance
  - excess sugar, shortening, eggs
2. Too much steam in the oven
3. Excess eggs

## Poor Taste & Aroma

1. Inferior flavorings
2. Excess flavorings
3. Excess soda or acids - improper pH
4. Rancid shortening or pan grease
5. Lack of or excess salt
6. Bad eggs
7. Absorption of outside odors into ingredients or finished product
  - storage, baking, cooling, packaging

## Heavy Cakes

1. Too much sugar
2. Too much shortening
3. Excess liquids
4. Too much or insufficient leavening
5. Cakes under-baked

## Cakes Too Tender

1. Too much shortening
2. Too much sugar
3. Too much leavening
4. Too much emulsifier - excess air
4. Batter under-mixed
5. Not enough eggs

## Cakes Too Tough

1. Insufficient Sugar
2. Insufficient Shortening
3. Insufficient Leavening
4. Excess eggs
5. Batter mixed - eggs

## Coarse Grain

1. Excess baking powder or soda
2. Insufficient liquids
3. Excess sugar
4. Over-aeration at mixing
5. Poor shortening/not enough emulsifier
6. Creaming at high speed
7. Curdled batter
8. Excess floor time before baking
9. Cold oven

## Holes or Tunnels

1. Insufficient sugar
2. Insufficient shortening
3. Not enough liquids - batter too stiff
4. Batter mixed improperly
  - mixer speed
  - stages of ingredient addition
  - excess mixing, under-mixing
5. Warm batter temperatures

## Tight Grain

1. Insufficient leavening
2. Wrong type of leavening
3. Insufficient sugar
4. Insufficient shortening
5. Excessive liquids
6. Batter too warm after mixing
7. Cake has high pH

## Excessive Shrinkage

1. Excess leavening
2. Excess liquids
3. Too lean of a formula
4. Over-mixing
5. Cakes under-scaled
6. Oven too cool
7. Cakes over-baked
8. Cooling cakes too fast

## Poor Keeping Quality

1. Insufficient sugar
2. Insufficient shortening
3. Excess leavening
4. Insufficient liquids
5. Over baking
6. Baking temperature too low
7. Dry climatic conditions during cooling

## Hollow Spots on Bottom

1. Mix too stiff
2. Mix too fluid
3. Excess eggs
4. Excess bottom heat during baking
5. Moisture in pans

## Icings

Icings are coatings of sugar & water blended with various other ingredients such as fat, milk solids, chocolate and other flavors, stabilizers, salt and sometimes coloring substances. A sugar/water system with a delicate balance between dissolved and suspended sugar.





## Types of Icings

### **Non-aerated (flat icings)**

Pouring icings

Confectionery coatings

Fudges/fondants

### **Partially aerated**

Buttercreme icings

Buttercreme fillings

### **Aerated (foam type)**

Marshmallow

Whipped cream

Whipped toppings

## Non-Aerated Icings

### Pouring Icings (Water Icings)

Powdered sugar	80 - 85%
Water	5 - 20%

### Used for:

Specialty cakes  
Donuts, Danish,  
Sweet dough

### Ingredients:

Sugars, water, stabilizers, fats, salt, calcium carbonate, titanium dioxide, calcium sulfate, sodium hexametaphosphate

### Non-Aerated

#### Pouring Icings Make-up Procedures

Water 25 Lb Boil 3 minutes.

Stabilizer 10 Lb

Granulated

Sugar 25 Lb Add and bring back to a boil.

Fat Flakes 3 Lb

Powdered

Sugar 100 Lbs Add and mix smooth.

Salt 4 oz

Flavor Variable

## Non-Aerated

### Confectionery Coatings

Pd. Sugar	55-60%
Hard Fats	30-35%

Fast Setting but Expensive

### Used for:

Cookies, Snack Cakes,  
Petit Fours, Specialty  
Cakes, Donuts

### Ingredients:

Powdered sugar, hard fats, milk powder, lecithin, natural cocoa, cocoa butter, salt and vanillin.

### Partially Aerated

	Buttercreme	Buttercream
Powdered Sugar	100%	100%
Stabilizer	4	--
Milk Powder	4	3
Cold Water	17	14
Flavor (salt, vanilla)	1.5	1.5
Shortening, Emul.	30-50	--
Butter - unsalted	5 -10	25- 125

## Buttercreme Make-up

To improve set:

- Hard fats
- Temperature
- Emulsifiers
- Gelatin
- Egg whites
- Gums
- Starch
- Mixing times & speeds

Examine volume, sp. gr. and stability of icing

- Shortening with improper emulsification
- Use of too much emulsification
- Use of wrong type of shortening (SFC, etc.)
- Look into starches, gums, added emulsifiers

## Buttercreme Make-up

### **Question:**

Can I use high fructose corn syrup in my buttercreme icing? If so, how much?

### **Answer:**

HFCS can be used! It does have limitations!

## Buttercreme Make-up

### What are these limitations?

1. Temperature control is a problem since HFCS is stored warm and the result is an icing with a high finished temperature (takes approximately 140 Lb. to replace 100 Lb. powdered sugar)
2. Appears to have limitations due to its atypical crystallization properties
3. Not acceptable for compound coatings due to HFCS water content

## Sugar Bloom



## Icing and Glaze Problems

1. Melting--Glaze Breakdown
  - a. Increase stabilizer
  - b. Increase granulated sugar
  - c. Increase fat flakes
  - d. Decrease water and apply hotter
  - e. Add buffer--calcium carbonate
  - f. Breather package
  - g. Rigid package--products don't touch
  - h. Check boiling conditions for syrup

## Icing and Glaze Problems

- continued

### 2. Chipping--Flaking

- a. Decrease granulated sugar
- b. Decrease fat flakes or replace with non-emulsified shortening
- c. Add corn or invert syrup
- d. Decrease stabilizer
- e. Reduce mixing

### 3. Peeling

Nonfat dry milk (low level)

## Icing and Glaze Problems

- continued

### 4. Waxy Taste

- a. Reduce fat flakes or replace with non-emulsified shortening

### 5. Slow Drying

- a. Increase granulated sugar
- b. Increase stabilizer
- c. Decrease water
- d. Increase application temperature

## Icing and Glaze Problems

- continued

6. Lack of shine or gloss
  - a. Add small amount of corn or invert syrup
  - b. Slightly increase granulated sugar (too much and may become dull)
  - c. Decrease mixing or mix low speed

## Icing and Glaze Problems

- continued

7. "Whitening out" chocolate icing
  - a. Add invert syrup or corn syrup
  - b. Replace portion of sugar with fondant
  - c. Check stabilizer
  
8. Lack of clarity in glaze
  - a. Use stabilizer containing no whitener
  - b. Decrease granulated sugar in syrup

## Do's and Don'ts of Icing and Glaze

1. Scale ingredients accurately
2. Boil syrup exact time every time
3. Maintain glaze at 115°-125°F (46°-51°C)
4. Keep glaze covered
5. Make small batches
6. To thin glaze - USE SIMPLE SYRUP  
“NEVER USE WATER”

## Do's and Don'ts of Icing and Glaze - continued

7. Reclaim glaze -max. 20 lbs. in each  
100 lbs powdered sugar - add reclaim to syrup and  
bring to a boil
8. Don't circulate icing during shutdowns
9. Don't have "blow off" fan blowing on holding tank
10. Keep constant level in the holding tank
11. Don't mix on high speed
12. Control drying time

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